

# Your NFRC Portal

As an NFRC Member, you've got access to heaps of resources and support at your fingertips, including a library of over 130 technical documents, BSI Standards\*, plus information on discounted business insurance and the NFRC Private Medical Insurance (PMI) scheme.

## How to login for the first time

- Go to [nfrf.co.uk/login](https://nfrf.co.uk/login)
- Click 'forgotten password', enter your work email address and request to receive a unique login code
- Enter the code sent to your email inbox
- You will then be prompted to login again
- Enter your work email address (your personal email will not be recognised by our system)
- Create your new password (make sure it's secure but memorable)
- Head to [My Account](#) then [My NFRC](#)

You can now explore all your member benefits, download resources to your device, and explore the latest news and updates.

## Personalise your experience

Set your preferences to make sure you're receiving updates about content that's important to you. We regularly publish news from technical, careers, industry, and policy, so it's important to make sure you don't miss out.

[My Account](#) > [Manage Profile & Preferences](#) > [Personalisation](#)



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## Member Directory

Check your company listing at [nfrf.co.uk/find](https://nfrf.co.uk/find) to make sure all details are correct, including your logo, website, and services. The NFRC Member Directory is a great promotional tool, and the #1 source of traffic to our website. Make sure you're giving your business the best chance of attracting clients.

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## Marketing materials

Download social media graphics, email flyers, videos, and brochures to help promote your business as NFRC Registered and stand out against cowboys and rogue traders. [My Account](#) > [Member Benefits](#) > [Marketing Support](#).

**Reach out to [helpdesk@nfrf.co.uk](mailto:helpdesk@nfrf.co.uk)  
if you are struggling to gain access.**

